

Inglés para profesionales: / TURISMO



**/ Método educativo
progresivo y natural.**

**/ Recursos educativos
adicionales de gran
valor que sirven de
apoyo a las lecciones.**

**/ Un entorno virtual
que integra las últimas
tendencias tecnológicas
aplicadas a los cursos
de idiomas.**

/EL CURSO

Este curso está diseñado para estudiantes de inglés (variante británica) que trabajan en el ámbito del turismo. El objetivo principal del curso es presentar un uso práctico de la lengua inglesa en el sector turístico, y enseñar a los alumnos a comunicarse por escrito y oralmente en inglés a un nivel avanzado en una amplia variedad de situaciones que suelen darse en este sector. Se recomienda que los alumnos tengan al menos un nivel de inglés B1 acreditado antes de comenzar el curso.

Tecnología que mejora el **autoaprendizaje del Inglés:**



Reconocimiento por voz



Audios MP3 descargables



Videos con Story Telling



Test de nivel por destrezas



Grupos de conversación



Certificado de aprovechamiento



Para todos los dispositivos



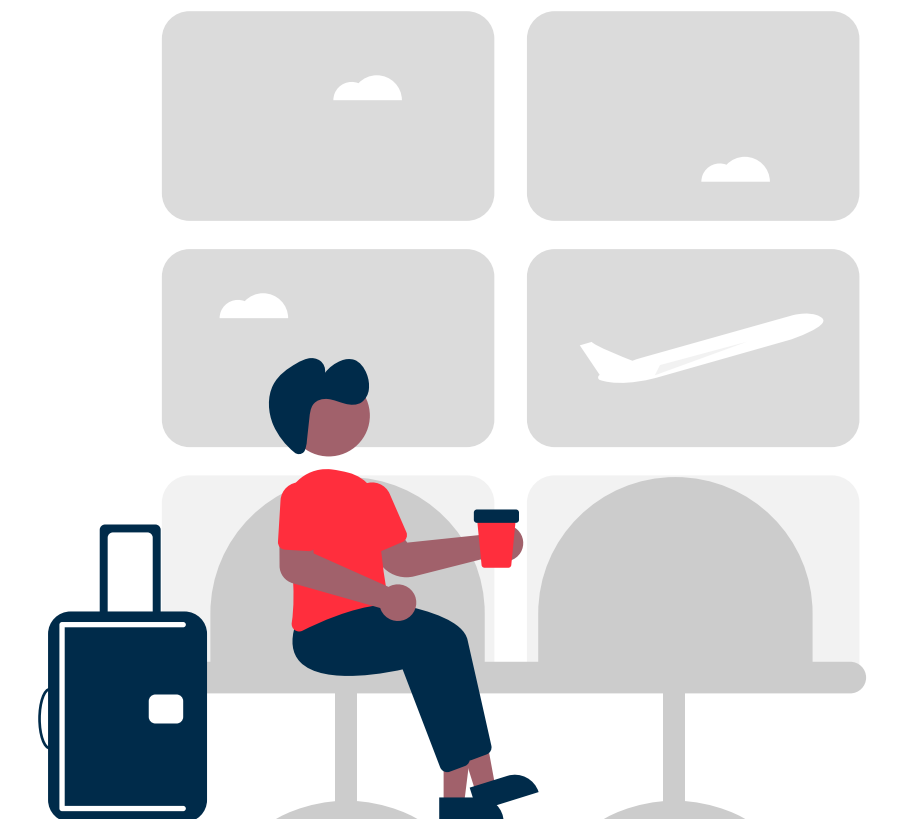
Speaking, reading, listening, writing

Nuestros cursos online de inglés incorporan las **últimas tecnologías** para el autoaprendizaje. Tenemos cursos para todos los niveles del Marco Común Europeo de Referencia.

Duración y lecciones del curso:

/ 3 lecciones

/ 60 horas lectivas



/Tourism

1- Management and Marketing of Tourism Services

1.1- What amenities does the resort have?

- Amenities and services
- Presenting services, amenities, and payment information

1.2- Booking a railway ticket

- Travelling by train
- Booking a train ticket

1.3- Receptionists & Hotel Workers 1

- Hotel jobs and departments
- Talking to hotel staff

1.4- Problems with Delivery Suppliers

- Documentation and suppliers
- Dealing with suppliers information

1.1- The best hotel services:

- Amenities and services
- Making recommendations

1.2.- Travelling adventures 1

- Travelling to a hotel
- Structures with "get", conditionals, prepositions

1.3.- Receptionists & Hotel Workers 2

- Hotel jobs and departments
- Talking to hotel staff

1.5- Booking a hotel room

- Amenities and services
- Providing information about hotel services and amenities

1.2.- Planning a Holiday

- Choosing a holiday, explaining an itinerary
- Prepositions of place and time
- Indefinite Pronouns

1.3.- Travel agency

- 3rd party services
- Organising and booking a business trip
- Offering 3rd party services to clients

1.4.- Food & Beverage Suppliers

- Documentation and suppliers
- Dealing with suppliers

1.5- Booking details

- Making a booking



/Tourism

1- Management and Marketing of Tourism Services

1.5- The hotel receptionist

-Processing a hotel room reservation via telephone

1.5- Travelling adventures 2

- Arriving at a hotel
-To + infinitive vs. -ing, interrogative structures

1.6- Organising a conventio

-Processing a booking of a function room

1.6- Advertising

-Advertising
-Advertising in tourism

Dialogue Questions I

-Free speaking practice of the topics covered in this unit

Dialogue Questions II

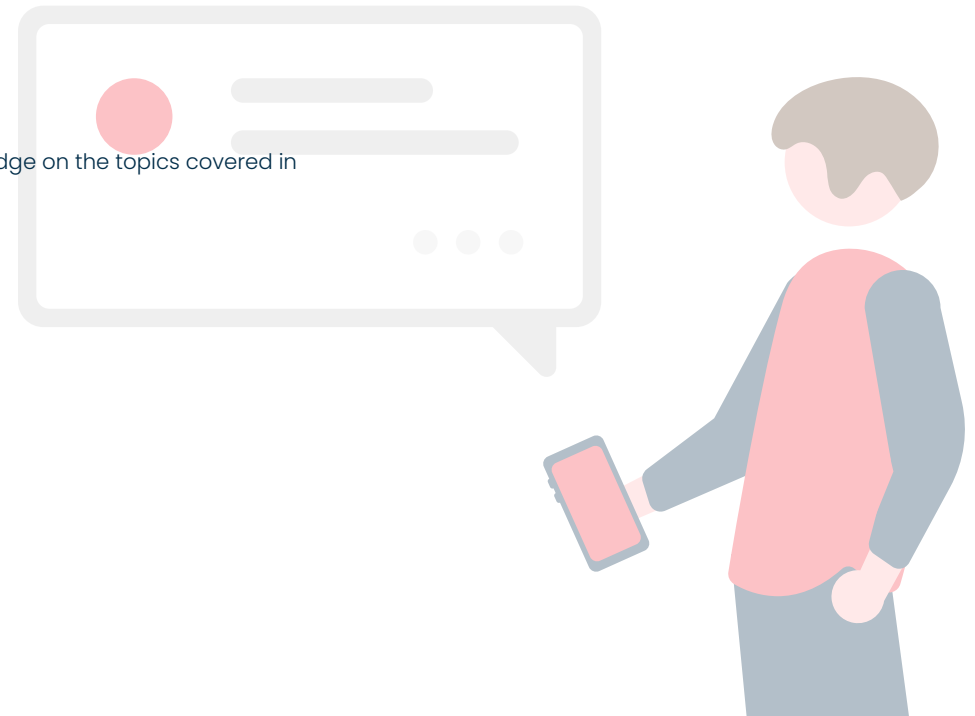
-Free speaking practice of the topics covered in this unit

Dialogue Questions III

-Free speaking practice of the topics covered in this unit

Unit 1 Test

-Learners test their knowledge on the topics covered in this unit.



/Tourism

2- Providing Tourist Information

2.1- Leaflets and guides

- Amenities and services
- Presenting services, amenities, and payment information

2.2- Agreeing Contract Details

- Agreeing contract details with third parties

2.3- Weather

- Weather collocations

2.3- Back to full health

- Back to full health
- Word formation, to + infinitive vs. -ing

2.4- Holiday Destinations

- Reading and Listening Comprehension
- Holiday activities

2.1- Edinburgh

- Providing tourist information
- Uncountable nouns

2.2- Negotiating Contracts for Online Provision 1

- Contracts and documentation
- Dealing with third parties

2.3- Itineraries

- Providing information about tourist destinations/ attractions.
- Information leaflet

2.4- Transport

- Using public transport
- Public transport
- on vs. by

2.5- Planning to visit the park

- National parks
- Providing information about tourist destinations/ attractions

2.1- Guided tours

- Listening and reading - The Sagrada Familia
- Grammar - Passive voice
- Tourist attractions

2.2- Negotiating Contracts for Online Provision 2

- Contracts and documentation
- Dealing with third parties

2.3- At the clinic

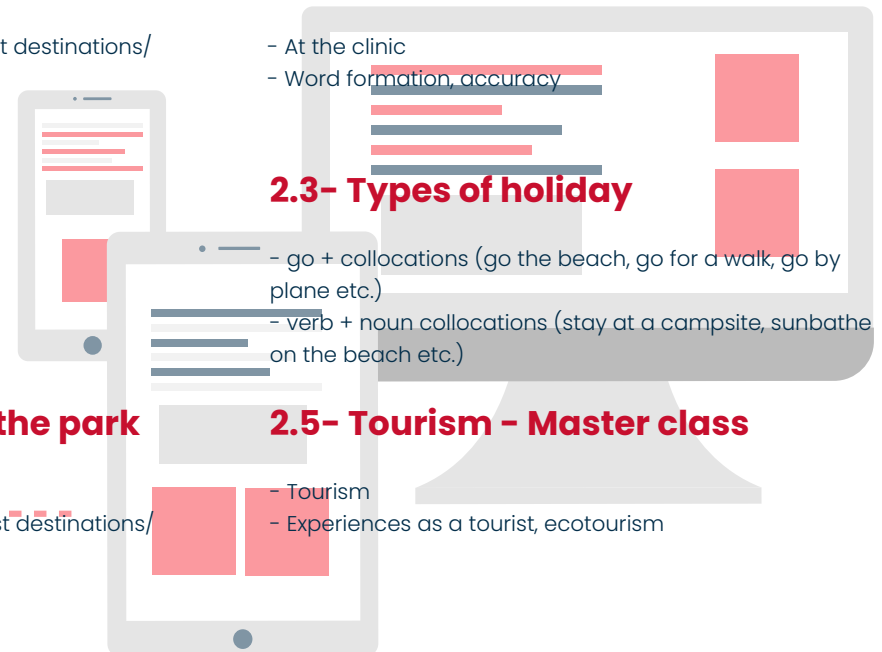
- At the clinic
- Word formation, accuracy

2.3- Types of holiday

- go + collocations (go the beach, go for a walk, go by plane etc.)
- verb + noun collocations (stay at a campsite, sunbathe on the beach etc.)

2.5- Tourism - Master class

- Tourism
- Experiences as a tourist, ecotourism



/Tourism

2- Providing Tourist Information

2.6- A Hotel Leaflet

- Environment
- A hotel leaflet / Being eco-friendly

2.6- Typical situation

- Good to be alive
- Geography, natural surroundings
- Conditional structures, to + infinitive vs. -ing, "get"

Dialogue Questions I

- Free speaking practice of the topics covered in this unit

Unit 2 Test

- Learners test their knowledge on the topics covered in this unit.

2.6- Holiday Reviews

- Adjectives for describing places
- Indefinite Pronouns (something, anything, etc.)

2.7- Customer service and satisfaction

- Filling out a customer satisfaction survey

Dialogue Questions II

- Free speaking practice of the topics covered in this unit

2.6- Typical situation

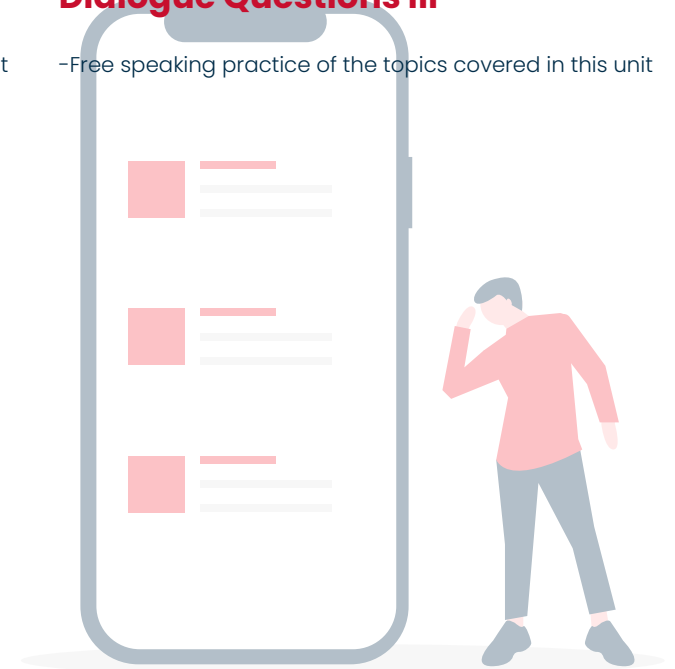
- We've made it to the van
- Nature
- Question forms, "looking" verbs, so vs. such

2.7- Filling in the customer satisfaction questionnaire

- Courtesy / satisfaction
- Asking for customer feedback

Dialogue Questions III

- Free speaking practice of the topics covered in this unit



/Tourism

3- Tourist Information Services

3.1- Flights and Airports

- Flights and airports
- Expressing rules

3.1- At the airport

- At the airport
- Paperwork, identification

3.2- Megan Checks Out

- Checking out
- Adverbs vs. Adjectives
- Recognising and using formal / informal registers

3.3- Applying for a job in the tourism sector

- Applying for a job, attending a job interview

3.4- The complaint

- Dealing with complaints

3.1- Flying away

- Conversations at an airport

3.2- Everyday Communication in a Tourist Establishment

- Speaking to members of staff in a tourist establishment

3.2- Checking in and out of a hotel

- Dealing with hotel guests

3.3- Service Experience at The Highland Parks Hotel

- Dealing with business customers

3.4- Trouble abroad - stolen credit card and passport

- Providing assistance and information to tourists after a crime or incident

3.1- At customs, during the flight

- Dealing with travellers at an airport

3.2- Megan Checks In

- Checking in
- I'd like

3.2- Checking in and out of a hotel

- Dealing with hotel guests

3.3- The Happy Hostel

- London City Profile
- Buildings and places
- The Happy Hostel

3.5- Reporting lost property

- Dealing with lost property claims



/Tourism

3- Tourist Information Services

3.5- Directions

- Giving Directions
- In the end vs. At the end

3.6- Dealing with an Accident & Insurance Claim

- Dealing with an insurance company

3.6- A bit better

- A bit better
- Conjunctions, present perfect

3.5- The concert

- The concert
- Checking out, providing information and advice to hotel guests
- Confusing words, used to + infinitive

3.6- First Aid

- Symptoms, illnesses, Treatments
- Dealing with emergency services

3.6- Visitors insurance

- Attending to customers following an accident

3.6- At the hotel

- Illnesses and symptoms
- At the hotel

Dialogue Questions I

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Dialogue Questions II

- Free speaking practice of the topics covered in this unit

Dialogue Questions III

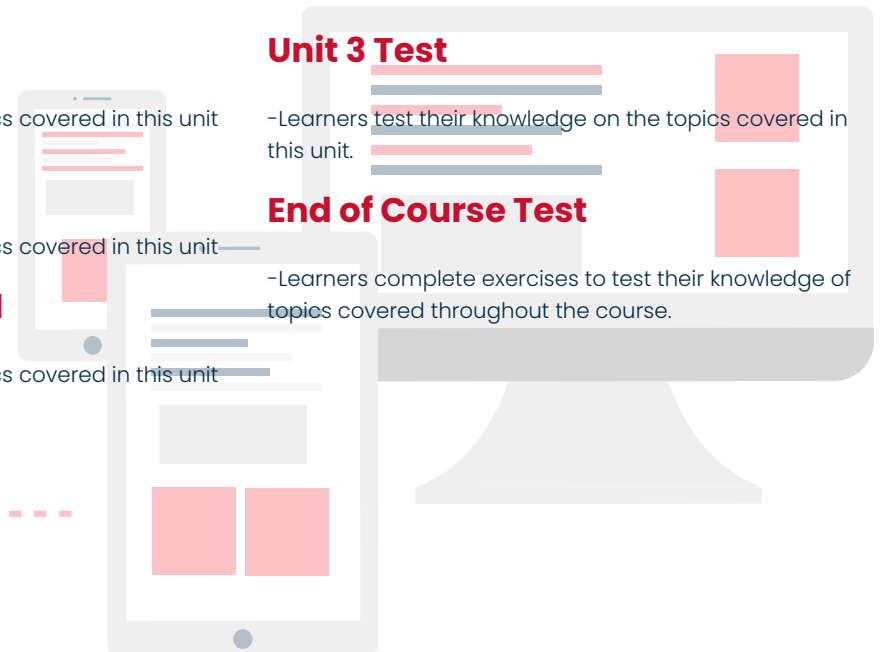
- Free speaking practice of the topics covered in this unit

Unit 3 Test

- Learners test their knowledge on the topics covered in this unit.

End of Course Test

- Learners complete exercises to test their knowledge of topics covered throughout the course.





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idiomas

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